



FONCER – TERMS & CONDITIONS

Welcome to FONCER. These rules apply when you buy our clothes through our website. By placing an order, you agree to these terms.

1. Company identity

Official trade name: Foncer

Chamber of Commerce (KvK) number: 97345326

VAT identification number (BTW-id): NL005263740B49

Physical address: available upon request

Contact: support@foncer.nl

2. Prices and payment

All prices shown on our website include Dutch VAT (BTW) but exclude shipping costs, which are calculated at checkout. We accept secure payments via iDEAL, Credit Card, Apple Pay and Google Pay.

3. Delivery and risk

We ship from the Netherlands across the European Union. We are responsible for your package until it is safely delivered to your address or designated collection point. If your package gets lost on the way to you, we will replace it or refund you entirely.

4. Legal guarantee (warranty)

We stand behind the quality of our garments. If an item arrives damaged or develops a manufacturing fault (like a broken zipper or loose seam) within 30 days through normal wear, contact us immediately within this warranty period. We will find a suitable solution.

5. Disputes

If you have a complaint, please reach out to us at support@foncer.nl first; we always want to make things right. If we really cannot solve it together, you have the right to submit a dispute to the European Commission's Online Dispute Resolution platform at <http://ec.europa.eu/consumers/odr/>.